

# **BLAISE CATI 4.8.2**



**IBUC 2010 – Pre Conference workshop**

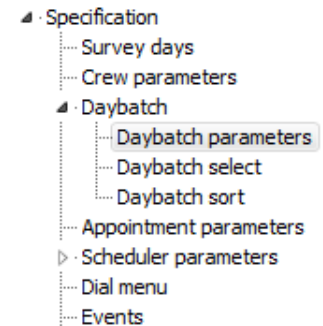


# WHAT IS NEW IN 4.8.2?

- CATI Specification
  - Daybatch settings
- CATI Management
  - Survey groups
  - Summary view
- Miscellaneous

# DAYBATCH SETTINGS

- All daybatch settings (daybatch parameters, daybatch select and daybatch sort) have been grouped under one entry in the tree view
- The 'Use during the create of the daybatch' check boxes can now be found on the select / sort page
- On the daybatch select page two new settings have been introduced



Use	Field name
<input type="checkbox"/>	

Select expression:

Use during the create of the daybatch

Use during get mode in the DEP

Use after the dial in the DEP

Use during delivery by the scheduler

# NEW DAYBATCH SELECT SETTINGS

## ○ Select expression

- A boolean expression similar to expressions in the menu files
- When the expression evaluates to TRUE the case can be included in the daybatch during the create
- The expression can be used together with the select fields

## ○ Use during delivery by the scheduler

- When checked Blaise will only deliver cases to the interviewers that comply to the Daybatch select settings
- Cases that can not be delivered because of this setting will automatically receive the 'No need today' status in the daybatch
- Useful in a multi-mode survey (Internet – CATI)

# SURVEY GROUPS

- A Survey Group is a number of different surveys that can be loaded simultaneously in the CATI management program
- The survey group definition is stored in an INI-file with extension .BSG (Blaise Survey Group)
- BSG file can be created and maintained with the CATI management program

# SUMMARY VIEW

Survey	Path	Today?	Daybatch?	No call	Done / Total	Interviewers	DayB Active / Total	Appointment
Oeps	D:\BLAISE\TEST\BASIC\	Yes	Yes	120	0 / 120	1 (1)	99 / 99	
ebb_2009a	D:\TESTEN\	Yes	Yes	1899	363 / 3017	0 (0)	0 / 2654	18:00

User name	File	Client name	Form ID	Computer name	Start time	Path
TestUser	Oeps.bdb	Data Entry	108	LON-LAPTOP	2010-10-08 / 11:50:01.198	D:\Blaise\test\Basic\

- The summary view can be accessed by clicking the top node of the surveys tree view
- For each survey loaded some information is displayed on a separate line
- In case the Blaise services are being used information on the interviewers is displayed

# SUMMARY VIEW

- Survey – The name of the survey
- Path - Fully qualified path of the survey
- Today? - Does calling need to take place today according to the settings in the specification file?
- Daybatch? - Indicates whether a valid daybatch is present
- No call - The number of cases that have not received a call
- Done / Total -The number of 'done' cases / The total number of cases
- Interviewers - The number of interviewers that have an active session for the survey plus (between parentheses) the number of interviewers that are currently handling a case
- DayB Active / Total -The number of active cases in the daybatch / The total number of cases in the daybatch still available
- Appointment - The time of the next medium / hard appointment
  - When the session count is zero and the time until the appointment is 15 minutes or less, the survey line in the summary will receive a color to indicated that supervisor attention is required

## MISCELLANEOUS

- The CATI management block included in the data model (see CATI.INC) has been extended with an auxfield block that contains information on the use of the auto dial option
- A new event hook: OnDialHelp. It is used when the help button in the dial dialog is used by the interviewer
- A new command line parameter for the CATI Management Program: */ABS*
  - To force a schedule of the daybatch before the ASCII representation of the daybatch is written in batch