

A new CAPI Case Management System in action

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As of October 2010 The Netherlands consists of European Netherlands and three islands in the Caribbean: Bonaire, St Eustatius and Saba, also called The Caribbean Netherlands (CN). Statistics Netherlands is therefor also responsible for statistics in the Caribbean Netherlands and for this reason runs an small office on Bonaire, the largest island of CN. Since 2013 this office started using Windows tablets with a Blaise tool for data collection. In 2013 it was still limited to a tool with its own shell on each of the tablets. As it was expected to expand in the future a new CAPI Case Management System (CCMS) was developed. This CCMS makes it possible for the departments in The (European) Netherlands involved to easily maintain the instruments and survey cases on the tablets in connection with the group of interviewers involved. The first questionnaire using this CCMS is the Labour Force Survey (LFS) which was specially designed to work on these tablets. The LFS was deployed in the field using the CCMS in the beginning of October 2014. This paper will give more insight about the CCMS, the LFS questionnaire and experiences in the field in CN.