“Collect” Collaboration

23 – 25 March 2015
Sprint goals

• to achieve a shared understanding of each country’s transformation programs related to data acquisition

• to explore opportunities for collaboration between NSOs on these activities to support future operations
Program and progress

• Day 1 – Sharing transformation plans
• Day 2 – Defining common ground for collaboration opportunities
• Day 3 – Setting collaboration priorities
Transforming summary

• All facing similar challenges
• Move to digital by design
• Need to build/leverage new capabilities
• Collaboration to improve transformation outcomes – faster, cheaper, more robust
Collect model terminology

Providers

- People / Household
  - Direct collect
- Business
  - Direct or Secondary collect
- Other
  - Secondary collect

Data Acquisition

- Case Mgmt
- Workforce Mgmt
- Channel
- Resource Mgmt
- CRM
- Workload Mgmt

Related functions

- Instrument Development
- Collection Platform
- Vendor Mgmt
- Collection Design
- Admin data acquisition
- Other

Outputs

Structured Data
How to identify collaboration

• Shared existing capabilities
• Identified main collect areas:
  – Provider management
  – QDT
  – Admin data capture
  – Channel management
  – Resource management
  – Frame and sample management
How to…(ctd)

• Shared our transformation priorities and timeframes
• Thought what collaboration models may look like
• Put it to the vote:
  – Who would be involved (yes/no/maybe)
  – What collaboration model would work
Collaboration Models

COTS
1. Existing solution – share
2. New – collaborate with PoC

Outsourcing
3. Invest with vendor
4. Share requirements, products for IP, methodology, design

In-house developments
5. Existing – share
6. New – build together
   a) Invest for one build to share
   b) Share and divide work
## Is there opportunity?

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Top Collaboration Projects

– QDT
– Provider management
– Channel management
– Admin Data
– Case management
Collaboration projects capture

**WHAT** – define collaboration goal

**WHO** – stakeholders

**WHY** – capability and benefits from collaboration

**WHEN** – final delivery and next steps

**HOW** (which way) – what collaboration model fits best

**WHERE**-  do we have a lead country
Collaboration Project

Actions

1. QDT [18 months]
   • Plan – 3 months
   • Assess – end 2015
   • Build – end 2016

2. Provider management [1-2 years]
   • ongoing work [PoC] in all NSOs

3. Channel management [2 years]
   • Blaise 5 priorities [IBUC]
   • Testing

4. Admin Data [2-3 years]
   • ABS org touch base 3 months

5. Case management
   • demo and share 3 months
Collaboration Actions

Month 1

• Workshop summaries out (ABS) – 1 week
• Collaboration space (SNZ) – 2 weeks
• Each country develop plan for projects
• Formalise collaboration plans
• Share info on core infrastructure
  • Data warehouse
  • Metadata RR
Collaboration Actions (ctd)

Month 2
• Document agreed concepts and terminology
• Blaise 5 priorities and testing

Month 3
• Share and demo “case management”
• Have QDT plan in place
• Admin collaboration re-group