

A Different Approach to Blaise Remarks

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Why Remarks?

Encourage interviewers to make remarks if

- ▶ Interview is complex – not sure what to answer, give background info
- ▶ Interview is long – too hard or risky to back up and change answers

In the data editing stage at Home Office the remarks can be used to improve data quality

Problem

Dealing with remarks can be a very labor-intensive task and costly endeavor

- ▶ Remarks are just text strings
- ▶ No way to know which ones are actionable or how to prioritize ...
- ▶ ... without reading them all

Possible improvement

One way to try to improve the handling of remarks:

- ▶ Add a category to every remark

This allows work to be divided and/or prioritized based on category

Possible improvement

We want to keep – and add to – the strong parts of Blaise remarks:

- ▶ Always available
- ▶ Paperclips to show where remarks were made
- ▶ Option to change/delete remarks



▶ DEMO