Adapting to Blaise 4.8 for CATI and Web Surveys

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Blaise 4.8 introduced new features, such as a revised CATI call scheduler, revamped version of Blaise IS and a client/server method of data manipulation and storage. This paper will review Mathematica Policy Research’s experience implementing Blaise 4.8 for operational surveys. Blaise 4.8 also required us to adjust some of our operational procedures for updating an instrument already in production. In addition to the challenges in converting from Blaise 4.7 to Blaise 4.8, this forced us to a new network operating system which allowed us to implement a new Internet authentication system, as well as upgrading to new Internet and data storage/CATI servers.